



MHSP – Business Process Map – Version History

MHSP-BPM-003 – Change of Service – Data Service – Forward Migration

Version	Description	Author	Date
0.1	Draft Forward Migration Change of Service – Data Service Process for industry consultation	MHHS Programme – Migration Design Team	13/02/2023
0.2	Updated Forward Migration Change of Service – Data Service Process following industry consultation	MHHS Programme – Migration Design Team	15/03/2023
0.3	Updated Forward Migration Change of Service – Data Service Process following Assurance meeting	MHHS Programme – Migration Design Team	24/03/2023
1.0	Baselined Forward Migration Change of Service – Data Service Process following approval at DAG	MHHS Programme – Migration Design Team	03/04/2023
1.1	MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31	MHHS Programme – SI Design Team	02/06/2023
1.2	MHHS-DIN-281, MHHS-DIN-369	MHHS Programme – SI Design Team	29/06/2023
1.3	MHHS-DIN-495	MHHS Programme – SI Design Team	29/06/2023
1.4	MHHS-DIN-752	MHHS Programme – SI Design Team	15/03/2024

Cover Note

This document displays the Forward Migration Change of Service Provider – Data Service process. It has been based on the MHHS BAU Change of Service – Data Service process and any new, Migration-specific steps, are indicated in Green, whereas any steps that are not required as part of Migration are indicated in Red.

This process map should be read in parallel with the relevant BPD (MHHS BPD003 – Change of Service – Data Service (Forward Migration)) which provides more detail on each of the steps and the steps that have been removed.



MHHS PROGRAMME MHSP – Business Process - Key

Industry-led, Elexon facilitated

Item	Description
	Process
Step 00 	Task
	Decision gateway
	Initiate multiple steps
	Collapsed sub-process
	Message
	Start BPM
	End BPM
	Sequence flow – Black = Process Step / Blue = DIP Output
	Message flow - Orange = 3 rd Party / Red = TBD

Colour Code	Description
	New step, required for migration only.
	BAU step not required for Migration

Business Process Description
This BPM diagram describes the Forward Migration 'Change of Data Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

Actors
Supplier (Prospective/Incumbent)
Registration Service
Data Integration Platform
New Data Service (SDS, ADS, UMSDS)
Metering Service (MSS, MSA, UMSO)
Existing Data Service (SDS, ADS, UMSDS)
Supplier (Outgoing)
LDSO
EES

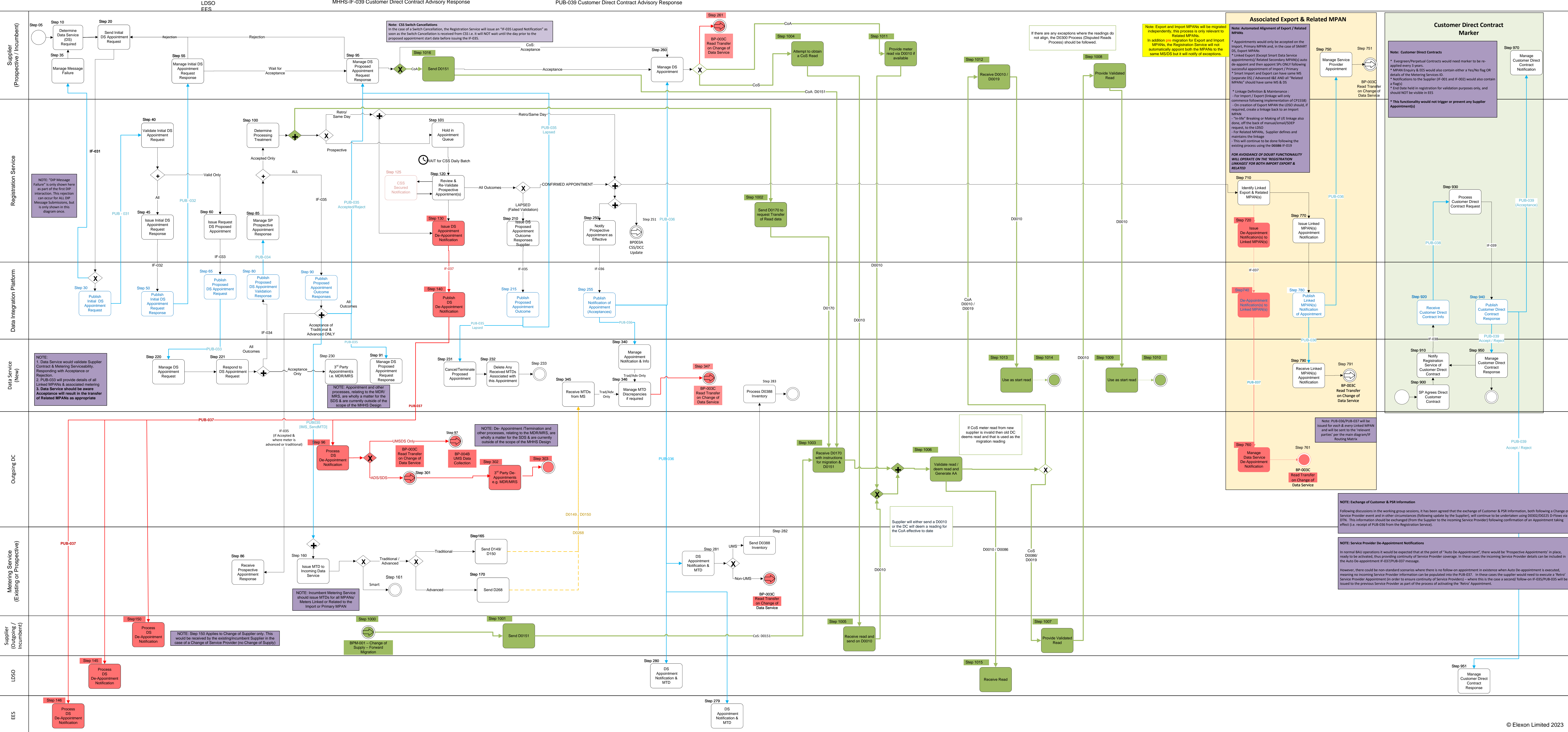
MHHS Interfaces
MHHS-IF-031 Supplier Service Appointment Request
MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request
MHHS-IF-033 Registration Service Request for Service Appointment
MHHS-IF-034 Service Provider Response to Appointment Request
MHHS-IF-035 Registration Service Appointment Status Notification
MHHS-IF-036 Reg. Serv. Notification of Service App. & Supporting Info
MHHS-IF-038 Customer Direct Contract Advisory
MHHS-IF-039 Customer Direct Contract Advisory Response

Publication List
PUB-031 Supplier Service Appointment Request
PUB-032 Reg. Serv. Response to Supplier Service App Request
PUB-033 Registration Service Request for Service Appointment
PUB-034 Service Provider Response to Appointment Request
PUB-035 Registration Service Appointment Status Notification
PUB-036 Reg. Serv. Notification of Service App. & Supporting Info
PUB-038 Customer Direct Contract Advisory
PUB-039 Customer Direct Contract Advisory Response

BPM included as part of the process
MHHS-BP003A - CSS/DCC Update
MHHS-BPM-002 - Change of Service – Metering Service (Migration)

BPM Entry
MHHS-BP001-Change of Supply
MHHS-BP007-Disconnection
MHHS-BP011-Change of Market Segment
MHHS-BPM-002-Change of Service – Metering Service (Migration)

Exit BPM
MHHS-BP-003C-Read Transfer on Change of Data Service
MHHS-BP-004B UMS Data Collection



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PUB-039 Customer Direct Contract Advisory Response

BPM included as part of the process
MHHS-BP003A- CSS/DCC Update
MHHS-BPM-001- Change of Supply (Migration)

BPM Entry
MHHS-BP001-Change of Supply
MHHS-BP007-Disconnection
MHHS-BP011-Change of Market Segment
MHHS-BPM-001- Change of Supply (Migration)

Exit BPM
MHHS-BP003C-Transfer of Reads
MHHS-BP004B – UMS Data Collection
MHHS-BP003A- CSS/DCC Update

